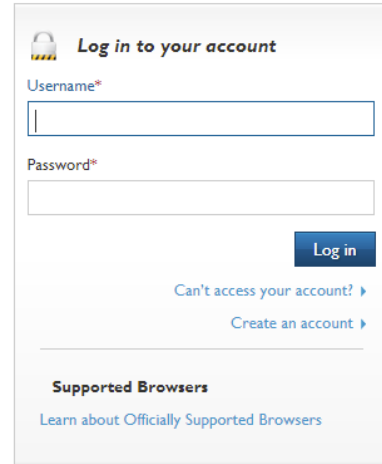


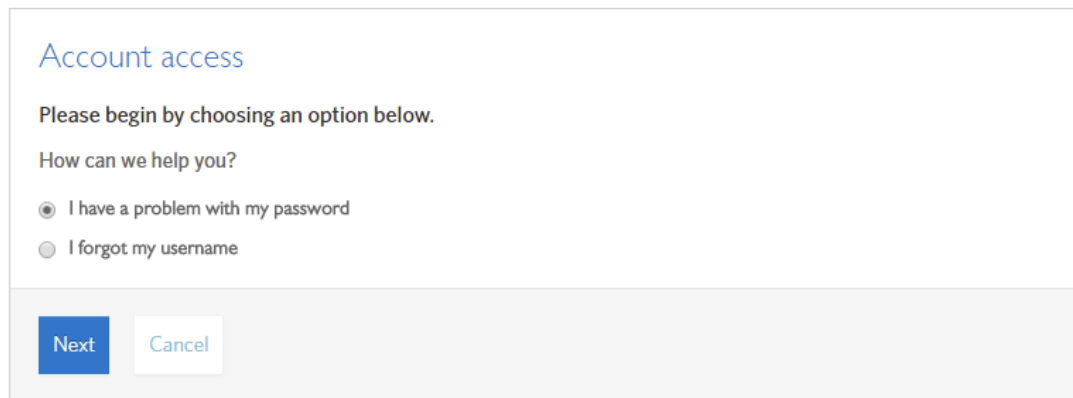
HOW TO RESET YOUR PASSWORD

1. Visit <https://fedcapbenefits.hrintouch.com> and click “Can’t access your account?”



2. To reset your password, choose “I have a problem with my password”

BENEFITFOCUS®



3. Enter your username and click the empty box next to “I’m not a robot”


Reset your password


Provide your identifying information

Username *

[Forgot your username?](#)

Security check

 I'm not a robot



reCAPTCHA
Privacy - Terms

4. Answer the security questions you have set up previously

Reset your password

Answer your secret questions

What is your father's middle name? *

In what city were you born? *

In what city or town was your first job? *

5. Enter your new password into the new password and confirm new password spaces

Reset your password

Update your Password

Your username is: JINT9999

Enter and confirm your new password below.

New Password *

Confirm New Password *

Your password must contain:

- between 8-15 characters
- at least 1 number
- at least 1 upper and 1 lower case letter

Password cannot contain:

- more than two identical characters in a row
- Username or SSN
- You cannot reuse the last 8 passwords.

Save

Cancel